



IMPORTANT INFORMATION:

POTENTIAL CANADA POST SERVICE DISRUPTION

A possible Canada Post service disruption could take place in the coming weeks. If it happens, the service disruption will impact the delivery of your printed account statements. Additionally, there may be a delay in receiving your new or replacement Peace Hills Trust Debit MasterCard® and other banking documents, such as mortgage renewal offers, loan renewal notifications and other banking agreements. Please remember it's important that you continue to make your required payments to keep your accounts in good standing.

For your convenience, you can access Peace Hills Trust banking services easily through the PHT Mobile app, PHT Online Banking, PHT ATMs, The Exchange Network® ATMs or any Peace Hills Trust branch. We offer many options to ensure you are able to obtain your important banking information or send payments to us during a service disruption:

- ✓ **e-Statements (Personal Accounts)** – view your electronic bank statements conveniently through Online Banking. Enrollment for this service is free; contact your servicing Regional Office to sign-up!
- ✓ **e-Statements (Business Accounts)** – view your bank statements conveniently through Online Business Banking. Contact your Regional office to set-up this service!
- ✓ Bills that are normally paid through the mail can be paid using **online, mobile,** at an **ABM*** or at your **Regional Office**.
- ✓ Set up **pre-authorized debits** for regular payments so that the amount will be automatically debited from your bank account when it is due.
- ✓ If you receive cheques or regular payments from other organizations or government agencies, find out how you can receive these payments in other ways. If possible, sign up for direct deposit so the payments are automatically deposited into your bank account.
- ✓ Banking documents can be received at your Regional Office either by courier or facsimile.

Information and updates about a possible Canada Post strike can be found on its website at www.canadapost.ca.

If you have questions, please contact your servicing Regional Office.

* ABM's are not available at all Peace Hills Trust Regional Office locations.

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