



CANADA POST SERVICE DISRUPTION

During the Canada Post service disruption, mail from PHT may be delayed.

Due to the Canada Post service disruption, delivery of printed documents such as your bank account statements may be delayed. Additionally, there may be a delay in receiving investment cheques and new or replacement debit cards. Please remember it's important that you continue to make your required payments to keep your accounts in good standing. We encourage you to take advantage of our online and mobile banking services for secure, uninterrupted access to your banking needs.

For your convenience, Peace Hills Trust has many options to ensure you are able to obtain your important banking information or send payments to us during the Canada Post service disruption.

- ✓ **e-Statements (Personal Accounts)** – view your electronic bank statements conveniently through Online Banking. Enrollment for this service is free; contact your servicing Regional Office to sign-up!
- ✓ **e-Statements (Business Accounts)** – view your bank statements conveniently through Online Business Banking. Contact your Regional office to set-up this service!
- ✓ Bills that are normally paid through the mail can be paid using **online, mobile,** at an **ABM*** or at your **Regional Office**.
- ✓ Set up **pre-authorized debits** for regular payments so that the amount will be automatically debited from your bank account when it is due.
- ✓ If you receive cheques or regular payments from other organizations or government agencies, find out how you can receive these payments in other ways. If possible, sign up for direct deposit so the payments are automatically deposited into your bank account.
- ✓ Banking documents can be delivered to your Regional Office either by courier or facsimile.

Information and updates about the Canada Post service disruption can be found at www.canadapost.ca.

If you have questions, please contact your servicing Regional Office.

* ABM's are not available at all Peace Hills Trust Regional Office locations.

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