



CANADA POST SERVICE DISRUPTION

During the Canada Post service disruption, mail from PHT may be delayed.

Due to the Canada Post strike, mail and parcel delivery services operated by Canada Post are disrupted until further notice. You will not receive your banking documents, including bank account statements or be able to mail payments or documents to us due to the strike. We'd like to remind customers that you're still responsible for keeping your accounts in good standing throughout the Canada Post service disruption. We encourage you to take advantage of our online and mobile banking services for secure, uninterrupted access to your banking needs.

For your convenience, Peace Hills Trust has many options to ensure you are able to obtain your important banking information or send payments to us during the postal strike.

- ✓ **e-Statements (Personal Accounts)** – view your electronic bank statements conveniently through Online Banking. Enrollment for this service is free; contact your servicing Regional Office to sign-up!
- ✓ **e-Statements (Business Accounts)** – view your bank statements conveniently through Online Business Banking. Contact your Regional office to set-up this service!
- ✓ Bills that are normally paid through the mail can be paid using **online, mobile,** at an **ABM*** or at your **Regional Office**.
- ✓ Set up **pre-authorized debits** for regular payments so that the amount will be automatically debited from your bank account when it is due.
- ✓ If you receive cheques or regular payments from other organizations or government agencies, find out how you can receive these payments in other ways. If possible, sign up for direct deposit so the payments are automatically deposited into your bank account.
- ✓ Banking documents can be received at your Regional Office either by courier or facsimile.

Information and updates about the nationwide Canada Post strike can be found at www.canadapost.ca.

If you have questions, please contact your servicing Regional Office.

* ABM's are not available at all Peace Hills Trust Regional Office locations.

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